

PSOW 01

Bil Ombwdsmon Gwasanaethau Cyhoeddus (Cymru)

Public Services Ombudsman (Wales) Bill

Ymateb gan: Mr R W Ebley

Response from: Mr R W Ebley

In order that change is effectively undertaken under the terms of reference all levels of government and other public funded organisations need to demonstrate good management

I suggest ISO 9001 to achieve this